



Presenter & Presentation Details

As of: 3/30/2018

Presenter & Session Summary

Presenter Full Name and Degrees:

Mitch Warner, BA

Presenter#

1003

Organization:

The Arbinger Institute

Session #:

234

Day: Date: Start Time: End Time:

Thu April 12 12:10 PM 1:00 PM

Room:

Salon DEF

Presentation/Poster:

Presentation

Session Type: Session Title:

Keynote Speaker **The Outward Mindset**

Session Details

Session Description:

When faced with personal ineffectiveness or lagging organizational performance, most of us instinctively look for quick-fix, behavioral band-aids, not recognizing the underlying mindset at the heart of our most persistent challenges. Understanding the mindset that drives behavior enables individuals and organizations to make the one change that most dramatically improves performance, sparks collaboration, resolves conflict, and accelerates innovation—a shift to an outward mindset.

Learning Objectives:

- Understand the importance of mindset in sustainable behavior change.
- Uncover and overcome the hidden sources of resistance and conflict.
- Acquire practical tools for turning from an inward to an outward mindset.

Presentation Methods:

Lecture style with the use of video and shared examples.

Presenter Details

Resume or Biographical Sketch:

Mitch Warner serves as a managing partner and author at the Arbinger Institute. Mitch received his B.A. in philosophy and is a licensed Skilled Nursing Administrator.

He joined Arbinger after serving as chief executive of skilled nursing and rehab facilities for one of Arbinger's clients, Plum Healthcare. The operations under his supervision at Plum received the highest clinical rating by the California Department of Health. As an operations director at Plum, Mitch was a member of the financial and clinical turnaround team providing intervention and crisis management. During a period of significant growth, Mitch was heavily involved in operationalizing Arbinger's work into the fabric of Plum's culture. Mitch joined Arbinger in 2010, bringing the perspective and hands-on experience of an Arbinger client to Arbinger's executive team.

In his role as managing partner, Mitch directs the development of Arbinger's training and consulting programs and highly customized large-scale organizational culture change initiatives. He has been instrumental in Arbinger's rapid growth, including its expanding international presence in over 20 countries. He is the co-author of Arbinger's latest bestseller, *The Outward Mindset*. Mr. Warner has delivered training and consulting internationally to leaders and organizations across a broad range of industries. He is a sought-after speaker, teacher, and advisor to leaders of corporations, governments, and organizations of all kinds around the world on the topics of leadership, collaboration, mindset and culture change, conflict resolution, alignment, and strategy. Mr. Warner is a licensed Skilled Nursing Administrator in the State of California.

End of Presenter & Session Summary